



Total Quality Control, Revised (Fortieth Anniversary Edition), Volume 1 (Paperback)

By Armand V Feigenbaum

McGraw-Hill, United States, 1991. Paperback. Book Condition: New. 252 x 176 mm. Language: English . Brand New Book. Volume 1 of 2. Total quality control is a system for integrating the quality development, maintenance, and improvement efforts of the various groups in an organization so as to produce marketing, engineering, production, and service at the most economical levels for full customer satisfaction. This is a complete handbook on the subject by the originator of total quality control. The first edition of this book was published in 1951 and this is the 40th third edition complete with a new 16 page addition on: The Total Quality Imperative, 12 Benchmarks for Quality Control in the 90's and 4 management principles for total quality.

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